MIMS Student Self-Service Password Reset Service

Perform a one-time set up of answers to challenge questions in your MIMS Portal to enable student self-service password reset when required.

What is this about?

With the **MIMS Student Self-Service Password Reset Service**, you would be able to perform the password reset **yourself** if you forget your password.

Forgot your MIMS Password?

After you have set up your challenge questions in your MIMS Portal, you will be able to self-reset your MIMS password if you happen to forget the password.

1   Go to https://mims.moe.gov.sg/sspr and click 'Forgot Password?'

Forgot your MIMS Password?

2 **Type in your username (eg: xxxxx@students.edu.sg)**

Then answer the Challenge Questions that you've set previously.

Self Service Password Reset

Forgotten Password

Please answer the following questions. If you answer these questions correctly, you will then be able to reset your password.

What is your favourite colour?

Type your answers here

What is your favourite sport or hobby?

Type your answers here

Check Answers   Cancel

Forgot your MIMS Password?

3   Once you have correctly answered your Challenge Questions, you will be able to reset your password.

Change Password

Please change your password. Keep your new password secure. After you type your new password, click the Change Password button. If you must write it down, be sure to keep it in a safe place. Your new password must meet the following requirements:

- Password is case sensitive.
- Must be at least 12 characters long.
- The first character can not be a symbol (non letter or number).
- Must not include part of your name or user name.
- Must have at least three types of the following characters:
  - Uppercase (A-Z)
  - Lowercase (a-z)
  - Number (0-9)
  - Symbol (!, #, $, etc.)

Please type your new password

New Password
Think of a new password

Confirm Password
Retype your new password

Change Password   Cancel

Thank you